Feedback form

We would like to hear of any compliment or complaint regarding the services provided at Gold Coast Health.

Log your feedback online at **www.goldcoast.health.qld.gov.au**, click on **'Get involved'**

Your name:	Relationship to the patient:
Address:	Suburb:
Phone:	Email:
Date:	Service / department:
Patient name:	Patient date of birth:
Patient Identity Number (URN):	Do you have patient's consent to discuss? Yes

Tell us about your experience:

Do you wish to receive a response? YES ☐ NO ☐ **Do you require an interpreter?**

Please return this form to Nurse Unit Manager or unit receptionist, or email/mail to:

GCCFS@health.qld.gov.au phone (07) 5687 2048

Consumer Feedback Service: Gold Coast University Hospital 1 Hospital Boulevard Southport QLD 4215

YOUR PRIVACY: Gold Coast Health is required to manage your personal information in accordance with the Information Privacy Act 2009 (Qld) and the Hospital and Health Boards Act 2011 (Qld). Gold Coast Health is collecting your personal information for the purpose of complaint management. Some of your personal information may be given to other internal departments who require your information for the purpose of completing complaint management. Your information may only be disclosed with your consent, or if authorised by law. For more information please refer to our organisation's Privacy Plan.

SCAN ME

Gold Coast Health always care

Artwork produced for Gold Coast Health by Riki Salam, We are 27 Creative

Queensland Government